

## 4. Services provided through 1098 helpline in 2023

SN	Services	Boys	Girls	Total
1	Personal Profile prepared	112	239	351
2	Call by children and parents for service	1207	2032	3239
3	Telephone counseling	65	177	242
4	Family consultation	55	201	256
5	Primary Health service	12	53	65
6	Rescue and re-habitation using ambulance or other modes of transportation	3	16	19
7	Emergency of children hazardous situation	0	2	2
8	Aid provided for emergency rescue during hazardous situation	0	2	2
9	family reunion, reintegration and re-habitation after emergency rescue from hazardous situation	0	1	1
10	Family reunion, reintegration and re-habitation of lost	13	18	31
11	family reunion, reintegration and re-habitation of children found unaided vulnerable and risk children	33	127	160
12	Conservation of emergency shelter home	35	136	171
13	Field visit and follow-up	5	36	41
14	legal services	0	33	33
15	Education support	14	21	35
16	Rescue and restoration of street children	1	0	1
17	Rescue and restoration of child labors	0	0	0
18	rescue and restoration of trafficked children	1	0	1
<b>Grand Total</b>				